

VEHICLE SERVICE CONTRACTS



INVEST IN THE BEST FACTORY-BACKED  
VEHICLE SERVICE CONTRACTS



THERE ARE OVER 5,000 REASONS  
TO CHOOSE EXTENDED CARE PREMIUM

# PLAN SERVICE/TOLL- FREE NUMBERS

Plan service will be provided by the dealer who sold you the plan. In the event that you cannot return to the selling dealer for service, you may request plan service from any dealer within the United States, Canada, Guam, Puerto Rico or Mexico. If you are unable to obtain plan service from an authorized dealer, call our toll-free number to receive service instructions.

Toll-free telephone assistance is available  
1-800-521-9922 IN UNITED STATES  
8:00 a.m. to 8:00 p.m. (EST) Monday through Friday  
9:00 a.m. to 5:00 p.m. (EST) Saturday

**Note:** This brochure is for your general information regarding this plan. Services and component repairs made prior to the purchase of this contract are not covered. Complete details are provided in the plan provisions of the contract available from your dealer. All transactions relating to this service contract are governed solely by the provisions of the purchased contract.

Plans are offered and issued by FCA US LLC.

FCA Service Contracts LLC is an affiliate of FCA US LLC and, in some instances, may be the obligor and/or administrator of your plan.

Extended Vehicle Protection LLC is registered to conduct business in all 50 US states and Puerto Rico and, in some instances, may be the obligor and/or administrator of your plan.



**FlexCare**

WE BUILT IT. WE BACK IT.





***FlexCare***

## SUBSCRIBE TO PEACE OF MIND

A COLLECTION OF VEHICLE SERVICE CONTRACTS AND ADDITIONAL COVERAGES FOR NEW VEHICLE OWNERS.





WE BUILT IT. WE BACK IT.



# VEHICLE SERVICE CONTRACTS, A CLEARER ROAD AHEAD

"For me, it's about a tailored-made service to match my needs."

## 1. EXTENDED CARE PREMIUM

Full mechanical coverage of 5,000+ components

## 2. EXTENDED CARE PLUS

Powertrain + over 850 components covered

## 3. EXTENDED CARE

Powertrain + basic component coverage

- Term options up to 8 years/125,000 miles or unlimited miles up to 7 years
- \$200, \$100 and \$0 deductible levels, depending on the plan and term chosen
- Vehicles with a 5-Year/60,000-Mile or longer Powertrain Limited Warranty are eligible within 36 months from the vehicle's original in-service date and 36,000 miles
- Vehicle Service Contracts may be transferable, making your vehicle more valuable and easier to sell

**Note:** See your dealer for additional details, eligibility and restrictions.

## ENHANCE YOUR PROTECTION

# ADDITIONAL OPTIONS FOR YOUR SPECIFIC NEEDS

Pre-Paid LOF Plans, Tire & Wheel Coverage, Lease Protect, Lease Wear & Tear, GAP, Auto Appearance, Vehicle Service Contracts

### ENHANCE YOUR PROTECTION

#### Premium Tire & Wheel Coverage

Includes coverage for issues that are usually excluded, such as damage caused by car washes, construction zones or metal plates on the road. It also covers oversized tires and wheels, aftermarket wheels, chrome and chrome clad wheels, wheel covers (hubcaps), snow tires and more.

	PREMIUM TIRE & WHEEL	MULTICARE	MULTICARE PLUS
Tire & Wheel Coverage	•	•	•
Cosmetic Wheel Coverage	•	•	•
Curb Damage Coverage	•	•	•
Paintless Dent Repair		•	•
Windshield Repair		•	•
Key Replacement		•	•
Roadside Assistance		•	•
Interior/Exterior Repair			•



## PLAN COMPONENT COVERAGE COMPARISON

### VEHICLE SERVICE CONTRACTS

#### INCLUDING

- Heated Seats and Steering Wheels
- Power Liftgate Motors
- Power Sliding Door Motors
- Navigation Systems
- Factory-Installed Remote Start Systems
- In-Vehicle Wireless Charging Stations
- Backup Assist Cameras and much more!

#### NOT INCLUDED

The only parts and labor not covered:

- Maintenance Services and items used in such services
- Catalytic Converter and Particulate Filter
- Glass, Plastic Lenses and Light Bulbs
- Body and Paint items (including Soft Trim)
- Snowplows, Winches and Trailer Hitches
- Wear items (such as Tires, Manual Clutch Assembly, Brake Pads, Shoes, Rotors, Drums, Belts and Wipers)

	BEST EXTENDED CARE PREMIUM	BETTER EXTENDED CARE PLUS	GOOD EXTENDED CARE
NEW			
COVERAGE			
Mechanical	5,000+ Components	850+ Components	Basic Powertrain
Roadside Assistance	•	•	•
Towing Allowance	•	•	•
Key Fob Repair/ Replacement	•	•	•
Rental Allowance	•	•	•
COMPONENT GROUPS			
Engine	•	•	•
Transmission	•	•	•
Driveline	•	•	•
Steering	•	•	•
Air Conditioning	•	•	•
Brakes	•	•	
Power Group	•	•	
Engine Cooling & Fuel	•	•	
Front Suspension	•	•	
Rear Suspension	•	•	
Electrical	•	•	
Luxury Group	•	•	
Instrumentation	•	•	
Anti-Lock Brakes	•	•	
Expanded Electrical	•	•	
Body Mechanisms	•		
Manual Interior Mechanisms	•		
Safety and Security	•		
Full Mechanical Mechanisms	•		
Safety and Security	•		
Full Mechanical	•		

## FEATURES AND BENEFITS

### FIRST DAY RENTAL

Provides a \$45 First Day Car Rental Allowance or Taxi Reimbursement for any dealership mechanical repair or maintenance service (excluding bodywork).

### CAR RENTAL ALLOWANCE

Will pay up to \$45 per day (\$175 maximum per occurrence) for Car Rental or Taxi Reimbursement anytime a component covered by the plan or Manufacturer's Basic or Powertrain Warranty fails, causing the vehicle to be inoperable and repairs take overnight.

### \$100 TOWING/ROADSIDE ASSISTANCE

Provides 24-hour "Sign-and-Go" Towing and Roadside Assistance (up to \$100 per occurrence). Benefits include towing, flat-tire change (with your good spare), battery jump, out-of-gas fuel delivery (maximum 2 gallons), and lockout service (i.e., keys locked in car or frozen lock).

### KEY FOB REPAIR/REPLACEMENT

Provides coverage for up to three (3) key fob repairs or replacements (with a total maximum coverage benefit of \$600). Key fob coverage is available even if this component is not operable or recoverable.

### \$1,000 TRIP INTERRUPTION PROTECTION

Will pay up to \$1,000 for lodging, meals and car rental expenses if: (1) the vehicle is inoperable due to a failure covered by the service contract or the factory warranty and (2) the failure occurs more than 100 miles from home.

### PERSONALIZED PLAN PROVISIONS

Upon receipt and approval of a Mopar® Vehicle Protection plan application form, you will be mailed personalized plan provisions. They will identify you and your vehicle to the servicing dealer as being eligible for plan service.

### WHEN PLAN COVERAGE STARTS AND ENDS

All time and mileage specifications are from the warranty start date (the original in-service date of the vehicle) and 0 miles. Plan coverage continues for the length of time and mileage you select. Plan expiration is specified in your plan provisions.

**Note:** See your dealer for additional details, eligibility and restrictions.



## ADDITIONAL OPTIONS

### AUTO APPEARANCE

#### AUTO APPEARANCE CARE

Auto Appearance Care covers dents and dings on your vehicle's exterior surfaces.

Utilizing a Paintless Dent Repair (PDR) process, an experienced technician works from behind your vehicle's metal panels to flex and mold the metal back to its original form like nothing ever happened.

Repairs can be performed on any size dent and ding on metal panels where the paint has not been broken and the dent can be completely repaired using the PDR process (as determined by the field technician).

#### PLAN BENEFITS:

- Any-size dent coverage; unlimited number of repairs
- No deductibles or out-of-pocket expenses
- Both new and pre-owned vehicles are eligible
- Transferable coverage

Ask about Auto Appearance Care Plus for even greater benefits, including windshield repair, carpet/floor mats, interior trim and upholstery coverage.

